

WHAT IS THE PATIENT PORTAL?

The **patient portal** is a tool we offer our patients so that they can **access** their medical record information and details wherever they are without having to come to our centres.



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GRUPO POLICLÍNICA

At Grupo Policlínica **we continue to work** to improve **the patient care service**.



To solve any doubt or send your suggestions you can contact us at:

Appointment telephone number: 971 30 23 54
E-mail: info@grupopoliclinica.es
Website: www.grupopoliclinica.es

PORTAL PATIENT



Policlínica Nuestra Señora del Rosario

**MAKE AN APPOINTMENT
AND ACCESS YOUR REPORTS ONLINE**



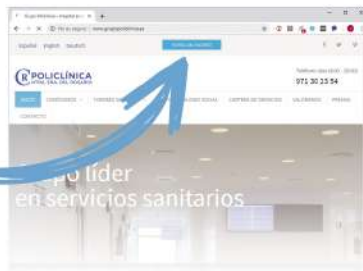
HOW TO ACCESS THE PATIENT PORTAL?

From our website

www.grupopoliclinica.es

by means of a link located in the upper central part of it.

PATIENT PORTAL



From Grupo Policlínica's APP

(Download the app from the App Store on your mobile device, searching for Grupo Policlínica).

Enter the username and password you are given at any of Grupo Policlínica's reception desks.



MAKE AN APPOINTMENT AND ACCESS YOUR ONLINE REPORTS



Appointment request: Make an appointment most of the specialists just filling out the form.

A screenshot of a web form titled 'PETICIÓN DE CITA'. It contains several input fields for patient information and appointment details, with a 'SOLICITAR' button at the bottom right.

WHAT INFORMATION CAN BE ACCESSED ON THE PATIENT PORTAL?



My appointments: date, place and time of appointment. Download medical consultation supporting documents.



My admission reports: access and download admission reports.



My blood tests: access and download blood test reports.



My X-rays: access and download X-ray reports.



WHAT CAN BE DONE FROM THE PATIENT PORTAL?

Make an appointment with a specialist: accessing the appointments section. You can make an appointment with most of our specialists.

Cancellation of appointments: accessing the appointment section and entering the appointment you want to cancel.

HOW DO WE ENSURE THAT ONLY THE PATIENT RECEIVES THE INFORMATION AND WHY THE PASSWORD HAS TO BE ASKED FOR AT THE RECEPTION DESK?

After identifying yourself at one of our reception desks, our internal program generates an access password that is printed on a document for the patient accompanied by information with the recommendations of the LOPD.



You can only consult the data of the health-care processes after February 2017. Please contact the admissions staff at the reception desk to access documentation on episodes prior to March 2017 or other information not included in the portal (X-rays, consultation reports, etc.).